

RelyOn
Australia



COMPETENCY
TRAINING
powered by RelyOn



Globally Connected Locally Delivered Workforce Capability

Electrical • High Voltage • Hazardous Areas
Safety & Compliance • Vegetation Management
GWO • Competence Assurance • Engineering



RelyOn Australia Pty Ltd | RTO No. 40754
Competency Training Pty Ltd | RTO No. 31299



RelyOn Australia is one of the nation's most capable and comprehensive training and consulting organisations.

Uniting the strengths of RelyOn Australia (RTO 40754) and Competency Training - Powered by RelyOn (RTO 31299) into a single, integrated capability.



We operate at scale across Australia, New Zealand, and the Asia-Pacific region, delivering world-class training, digital learning, hazardous areas expertise, safety and compliance programs, engineering consulting, and comprehensive competency assurance.

Our capability also extends to specialised vegetation management training services, supporting utilities, contractors, and arboriculture teams in meeting safety, compliance, and bushfire-mitigation requirements.

With multiple training centres nationwide, extensive onsite delivery capacity, and a large team of industry-experienced trainers, assessors, engineers, and technical specialists, we support organisations across energy, utilities, mining, oil and gas, broader resources, construction, transport, and industrial sectors.

RelyOn Australia forms part of a global organisation recognised for its leadership in safety, training and workforce development. Backed by international expertise, innovative learning technologies and shared best practice, we combine local insight with global capability to deliver consistent, world-class outcomes for our clients.

20+

Countries

50+

Training Centres

30+

Accreditations

1,500+

Employees

500,000+

Annual Course Participants

Our purpose is simple: to protect people, assets, and the environment.

This purpose shapes every program we deliver and every partnership we build.

Our integrated capability allows us to support clients across the full lifecycle of workforce development - from initial readiness and compliance through to advanced technical training, certification, and ongoing competency management. Our breadth and scale enable us to deliver reliable, practical, and flexible solutions that minimise operational disruption and strengthen long-term workforce capability.

Our Values

Guided by our values - **Reliability, Leadership, Innovation, and Partnerships** - we are committed to proactive communication, dependable delivery, and a consistently high-quality client experience.

Our Promise

Our brand promise: we use our worldwide expertise to make training, compliance, and capability easier for you.

We deliver this by combining deep technical knowledge with practical, flexible delivery models that minimise operational disruption and keep your workforce safe, skilled, and compliant. Whether you need nationally recognised training, digital learning, advanced technical programs, engineering consulting, or ongoing competency assurance, we provide solutions that are reliable, scalable, and built around your operational needs.

We're proud to be part of a growing industry that continues to create exciting new opportunities. With consistently high customer satisfaction and strong Net Promoter Scores, our clients trust us to deliver, time and again. We are retaining and growing our client base in a competitive market, which is a strong indicator of the value we provide and the confidence they have in us.



John Kelso
Managing Director



The future is bright, and we are **well-positioned to grow** alongside our industry partners.



Services

Our services span five core areas.

■ Training & Qualifications

We deliver nationally recognised and industry-endorsed training across electrical, high voltage, hazardous areas, safety and compliance, GWO, vegetation management, and specialist technical disciplines. Our programs are developed and delivered by industry-experienced trainers who bring real-world knowledge, practical insights, and a strong focus on operational safety.

Training is available through multiple delivery modes - including face-to-face, virtual instructor-led, self-paced eLearning, adaptive eLearning, and blended models - ensuring organisations can maintain compliance, upskill their workforce, and meet operational requirements with minimal disruption. This flexible approach supports both large-scale workforce development and targeted capability uplift.

■ Digital and Adaptive Learning Technologies

Our digital learning capability enhances and extends all areas of our training and qualifications. We provide scalable, flexible delivery options including self-paced eLearning, virtual instructor-led training, blended programs, and customised digital content that support efficient workforce development across dispersed teams.

A key component of this capability is **Rhapsode Adaptive Learning**, which adjusts in real time to each learner's knowledge, confidence, and skill gaps. This ensures training is targeted to what each person

actually needs, improving engagement, reducing time away from core tasks, and strengthening knowledge retention. Detailed analytics provide assessors and managers with clear visibility of progress, competency gaps, and workforce development priorities, enabling more informed decision-making and targeted support.

■ Competency Assurance Consulting

We provide end-to-end learning and development consulting, and competency assurance frameworks that help organisations verify, maintain, and continuously improve workforce capability. Our services include competency mapping, assessment tools, Verification of Competency (VOC), gap analysis, and ongoing capability development programs tailored to operational needs.

By integrating training, assessment, and documentation into a single, cohesive system, we help clients meet regulatory requirements, reduce risk, and build a workforce that is demonstrably competent and operationally ready. Our approach supports both day-to-day operations and long-term workforce planning.

■ IECEx Certification

As an accredited IECEx training and certification provider, we deliver internationally recognised programs that support safe work in explosive atmospheres. Our courses are delivered by experienced hazardous areas specialists and align with global best practice, ensuring workers and organisations meet the highest standards of safety and compliance.

We support clients across the full IECEx pathway - from foundational knowledge through to advanced certification - helping organisations maintain compliance, reduce risk, and ensure their teams are equipped to work safely in hazardous environments.

■ Engineering Consulting

Our engineering consulting services provide practical, field-experienced support across hazardous areas, high voltage, electrical systems, risk management, and operational safety. We help clients manage electrical risk, maintain compliance, and optimise asset performance through services such as hazardous area classification and design, arc flash assessments, power system studies, electrical safety documentation, and HV and electrical safety audits. Our engineers combine deep technical expertise with a pragmatic, solutions-focused approach grounded in real-world operational environments.

We support clients across the full lifecycle of electrical infrastructure, from concept and detailed design through to commissioning, energisation, incident investigation, and ongoing operational assurance. Our team delivers clear, actionable outcomes through services including electrical system design (HV/MV/LV), protection and coordination studies, incident investigations, development of Electrical Safety Rules and safe work procedures, and Verification of Competency (VoC) frameworks. This integrated capability ensures organisations have safe, compliant, and reliable electrical systems supported by competent, authorised personnel.





Global leader in **safety, training, and workforce development** for safety critical industrial sectors.





Courses

Nationally recognised and industry-endorsed programs delivered by experienced trainers using flexible, client-focused delivery models.

Our training supports safe, skilled and compliant workforces while making capability development easier for organisations across energy, utilities, resources and critical infrastructure.

Course Catalogue Key



Instructor-Led Face-to-Face



Instructor-Led Virtual (Teams)



eLearning Self-paced



eLearning Adaptive (Rhapsode)



Blended (Instructor & eLearning)

QUALIFICATIONS



	Course Name				
Electrical	Certificate II in ESI – Asset Inspection and Testing (UET20621)	●			
	Certificate II in Transmission Line Construction (UET20422)	●			
	Certificate III in ESI – Distribution Overhead (UET30621)	●	●	●	●
	Certificate III in ESI – Distribution Underground (UET30821)	●	●	●	●
	Certificate III in ESI – Rail Traction (UET30721)	●			
	Certificate III in ESI – Transmission Overhead (UET30521)	●	●	●	●
	Certificate III in ESI Generation (UEP30322)		●		
	Certificate IV in Electrical Instrumentation (UEE40420) (CT)	●			
	Certificate IV in ESI Generation (UEP40122)		●		
	Certificate IV in Hazardous Areas – Electrical (UEE42622) (CT)	●			
	Certificate IV in Wind Power Generation (UEP40622)		●		
	Diploma of ESI Generation (UEP50122)		●		
Vegetation Management	Certificate II in ESI – Powerline Vegetation Control (UET20321)	●			
	Certificate III in Arboriculture (AHC30824)	●			
	Certificate III in Horticulture (AHC30722)	●			
	Diploma of Arboriculture (AHC50524)	●	●		

SHORT COURSES



	Course Name				
Arc Flash	Arc Flash Awareness	●		●	
Boilers & Turbines Operations	Licence to Operate an Advanced Boiler (MSMBLIC002)	●			
	Licence to Operate a Standard Boiler (MSMBLIC001)	●			
	Licence to Operate a Steam Turbine (UEPOPL004)	●			
	Unattended Boiler	●			
Confined Space	Confined Space - Enter & Work (for Wind Generation)	●			
	Confined Space - Enter, Work & Rescue	●			
Emergency Response	Demonstrate First Attack Firefighting Equipment (CPPFES2005) - Initial & Refresher	●			
	EWP Rescue & EWP Escape (UETDRMP015 / UETDRMP016) - Initial & Refresher	●			
	Perform Pole Top Rescue (ETDRMP006 / UETDRMP017) - Initial & Refresher	●			
	Perform Rescue From a Live Low Voltage Panel (UETDRMP007/ UETDRMP018) - Initial & Refresher	●			
	Perform Rescue from Switchyard Structures at Heights (UETDRMP008 / UETDRMP019) - Initial & Refresher	●			
	Perform Tower Rescue & Attached Climbing for Tower Work (UETDRMP009 / UETDRMP020) - Initial & Refresher	●			
	Undertake Vertical Rescue (PUASAR032)	●			



Course Name

First Aid

Provide Basic Emergency Life Support (HLTAID010) (CT)	●		
Provide CPR (HLTAID009) (CT)	●		
Provide CPR (HLTAID009) - Initial & Refresher	●		
Provide First Aid in an ESI Environment (UETDRMP010)	●		
Provide First Aid (HLTAID011)	●		

GWO (Global Wind Organisation)

GWO Advanced Rescue Training (ART) - Initial & Refresher	●		
GWO Basic Safety Training (BST) - Initial & Refresher	●	●	●

Hazardous Areas

Hazardous Areas Awareness (CT)	●	●	
Hazardous Areas Classification & Design (HACD) (CT)	●		
Hazardous Areas Classification (HAC) (CT)	●		
Installation & Maintenance of Electrical Equipment in Hazardous Areas (EEHA) - Initial & Refresher (CT)	●		
Manage Compliance of Hazardous Areas (CT)	●		

HV Operations

Develop HV Switching Programs (UEPOPS036)	●		
ElectraNet Switching Operator Cat 2 - Initial & Refresher	●		
ElectraNet Switching Operator Cat 2 - Licence Maintenance Assessment	●		
Functional Switching Operations (CT)	●		
HV Isolation for Access (CT)	●		
HV Operator – Initial & Refresher	●	●	●
HV Operator Switching – Initial & Refresher	●		
HV Switching Operations – Initial & Refresher (CT)	●		
Perform Substation Switching to a Given Schedule (UETDRSB001)	●		

Industry Inductions / General Safety

BHP WAIO Arc Flash Hazard & PPE ITM844005 (CT)	●		
BHP WAIO Electrical Supervisors Statutory Responsibilities ITM863061 (CT)	●		
BHP WAIO Safe Work on HV ITM868020 (CT)	●		
BHP WAIO Safe Work on LV ITM844004 (CT)	●		
Electrical Codes & Regulations & Australian Standards		●	
Electrical Incident Investigation - Investigate & Report on Electrical Incidents & Causes (UEEEL0051) (CT)	●		
Electrical Supervisors Responsibilities (CT)	●		
Rail Corridor Construction Course (RCCC)	●		
White Card / Prepare to Work Safely in Construction	●		
Yarra Trams Electrical Infrastructure: Network Safety Awareness		●	



Course Name

PLC System Engineering

PLC System Engineering Fundamentals (CT)



Power Systems Operations

Electrical Fundamentals - AC



Electrical Fundamentals - Basic Electrical Computational Problems



Human Factors - Communications



Human Factors - Decision-Making Factors



Management & Coordination of Work Parties & Field Operators



Power Control & the Energy Market



Protection Fundamentals



Renewables & Emerging Technologies



Switching Fundamentals



Voltage Control & Reactive Power



Safe Access to Electrical Assets

Apply Access Authority Procedures to Work on or Near Electrical Apparatus (UETDRMP001)



Apply ESI Safety Rules, Codes of Practice & Procedures for Work On or Near Electrical Apparatus (UETDRMP002)



Authorised Applicant - Initial & Refresher



Authorised Recipient



ElectraNet TAAM Transmission Asset Access



Electrical Spotter - Work Safely in the Vicinity of Live Electrical Apparatus Non-electrical Worker (UETDREL006) (CT)



Energy Queensland Intro to Electrical Network Infrastructure for Authorised Persons "1656"



HV Awareness



HV Awareness (CT)



HV Plant Inspections



Install & Maintain Electrical Apparatus (UETDRIS008)



Metro Trains Melbourne Authorised Applicant - Initial & Refresher



Metro Trains Melbourne Permit to Work Near (PTWN) Authorised Recipient - Initial & Refresher



Operate Plant & Equipment in the Vicinity of Live Electrical Apparatus (UETDREL004)



Power Awareness (for Telecommunications) - Initial & Refresher



Receive Sanction for Testing



Recipient in Charge



Testing of Connections to Low Voltage Electricity Networks (UETDRMP011)



Work Safely in the Vicinity of Live Electrical Apparatus (UETDREL005)



Work Safely in the Vicinity of Live Electrical Apparatus Non-electrical Worker (UETDREL006)



Workplace Spotting for Service Assets (22597VIC)



Course Name



Underground Cable Jointing

Introduction to Cable Jointing & Installation Practices	●	●
Install, Test & Verify Distribution Underground Cable Installations (UETDRDU009)	●	
Joint, Terminate & Maintain Energised LV Underground Polymeric Cable (UETDRDU011)	●	
Joint, Terminate & Maintain HV Underground Polymeric Cable (UETDRDU013)	●	
Joint, Terminate & Maintain LV Underground Polymeric Cable (UETDRDU015)	●	
Lay Power Cables (UETDRDU016)	●	
Locate Faults in Underground Power Cables (UETDRDU017)	●	
Transition Joint HV Paper Insulated Cable to HV Polymeric Cable (UETDRDU019)	●	
Install & Maintain LV Underground Services (UETDRIS011)	●	

Vegetation Management

Chemical Handling (AHCCHM304 & AHCCHM307)	●	
Climbing Refresher Training (AHCARB318 & AHCARB319)	●	
Control Vegetation in Vicinity of Electrical Apparatus (UETDRVC006)	●	
Environmental Skillset (AHCARB325, AHCLWP312, AHCFAU202 & AHCECR202)	●	
Fall Trees Manually - Advanced (FWPCOT3351)	●	
Fall Trees Manually - Basic (FWPCOT2236)	●	
Fall Trees Manually - Intermediate (FWPCOT3350)	●	
Maintain Chainsaws (FWPCOT2254)	●	
Operation of a Chipper/Mulcher (FWPHAR2208)	●	
Operate and Maintain Chainsaws (AHCMOM213)	●	
Perform Rescue Within Tree in Vicinity of Electrical Apparatus (UETDRVC010)	●	
Trim Trees Using a Pole Saw (FWPCOT3301)	●	

VESI (Victorian Electricity Supply Industry)

Enter Enclosures - Initial & Refresher	●	
Manual Handling - Initial & Refresher	●	
Safe Approach Distances - Initial & Refresher	●	●
Safe to Approach SWER - Initial & Refresher	●	●
Safe to Climb - Initial & Refresher	●	
VEDN Asset Auditor - Initial & Refresher	●	
VEDN Installation of Underground Electrical Infrastructure - Initial & Refresher	●	
VESI Asbestos HRC Fuse Identification, Removal & Handling - Initial & Refresher	●	●
VESI Environmental Framework - Initial & Refresher	●	●
VESI Safety Framework - Initial & Refresher	●	●
VESI Worker Training - Initial & Refresher	●	

Working at Heights

Work Safely at Heights (RIIWH5204E)	●	
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Consulting Services

CONSULTING SERVICES CATALOGUE

	Service Name
Arc Flash & Electrical Safety Engineering	Arc Flash Incident Energy Assessments (IEEE 1584 / NFPA 70E)
	AC and DC arc flash modelling (ETAP, PTW model transfer)
	Arc flash hazard registers and risk assessments
	Arc flash labelling (design, printing, installation)
	Protection settings review and optimisation
	Arc flash mitigation strategies
	Arc Flash Awareness training
Hazardous Areas (HA) Engineering	Hazardous Areas Classification (HAC)
	Hazardous Areas Design (HAD)
	Hazardous Areas Audits (QLD & VIC accredited)
	Ex equipment selection and verification
	IS loop design and protection technique support
	Zone drawings and classification dossiers
	Vendor package review
	ITP/ITC documentation and commissioning support
Power System Studies	Protection coordination studies
	Short circuit analysis
	Load flow and contingency analysis
	Motor starting and reacceleration studies
	Power quality analysis
	Earthing and lightning protection studies
	Network planning and load forecasting
	Distribution network analysis
	ETAP, PSCAD, PowerFactory modelling
Electrical Incident Investigation	TapRooT® and ICAM methodologies
	On-site evidence collection
	Protection response analysis
	SnapCharT® timelines and causal factor analysis
	Root cause identification
	Corrective action planning
	Human factors analysis
	VoC reviews

Consulting Services

Service Name

HV & Electrical Safety Audits

Compliance audits (WHS, Electrical Safety Acts, Codes of Practice)

HV readiness and energisation audits

Protection and isolation protocol assessment

Documentation and permit reviews

PPE and equipment readiness checks

Arc flash and LOTO protocol verification

Detailed audit reports with corrective actions

Electrical Safety Rules & Documentation

Electrical Safety Rules (ESR)

Electrical Safety Management Plans (ESMP)

Isolation & Lock Out (LOTO) procedures

Energisation procedures

Permit to Work systems

ELV/LV frameworks

LV audit protocols

ITP/ITC documentation

Electrical System Design (HV/MV/LV)

Concept, preliminary, and detailed design

HV substation design (primary and secondary)

Equipment sizing and selection

Distribution network design

Relay, control, metering, CT/VT/CVT design

Earthing and ground grid design

Hazardous area design

SLDs, schematics, wiring diagrams, cable schedules, GA

Our Training Locations

RelyOn Australia operates a network of dedicated training centres across Australia, supported by extensive onsite delivery capability, as well as the capacity to service clients throughout New Zealand and the broader Asia-Pacific region.

RelyOn Australia Head Office
Building 1,
Level 2 885 Mountain Highway
Bayswater VIC

Knoxfield Training Centre
31 Henderson Road,
Knoxfield VIC

Brooklyn Training Centre
1/13 Export Drive,
Brooklyn VIC

Loganholme Training Centre
51 Chetwynd Street,
Loganholme QLD

North Lakes Training Centre
97 Flinders Parade,
North Lakes QLD

Gladstone Training Centre
92 Toolooa Street,
South Gladstone QLD

Hoxton Park Training Centre
109 Joadja Road,
Prestons NSW

Forrestdale Training Centre
21 Cartwright Drive,
Forrestdale WA

Belmont Training Centre
154 Epsom Ave,
Belmont WA

Adelaide Training Centre
137 Days Road,
Regency Park SA

Auckland Training Centre
22 Fisher Crescent,
Mount Wellington,
Auckland

New Plymouth Training Centre
435 Devon Street East,
Strandon,
New Plymouth

Christchurch Training Centre
166 Waterloo Road,
Hornby, Christchurch





Contact Us Today!

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